

2020 MANDATORY PROVIDER ANNUAL TRAINING

The **2020 Mandatory Provider Annual Training** will be available on our website on September 15, 2020 for all CNPSC Providers, whether you claim online or use the Scan (bubble) claim forms. **All providers must complete the mandatory provider training, even if you are not currently claiming any meals during COVID-19. The 2020 Mandatory Provider Annual Training must be completed by October 15, 2020.** Providers who do not have access to a computer or do not complete their training by 10/15/2020 will be required to complete the 1 to 1 ½ hours training with their field representative over the phone before 11/30/2020. **Go to www.cnpSC.com > Resources (top of page) > go to 2020 Annual Training (right side of page).**

OCTOBER IS OUR ANNUAL CHILD ENROLLMENT RENEWAL MONTH

- We will mail your Child Enrollment Renewal Report to you on October 1, 2020.
- Please read all directions carefully. We do not want to mail it back to you for corrections, but we must, if it is necessary.
- All Parents/Guardians must review the information for their child, make any corrections, sign and date using a complete October date. Example: 10/5/20
- Providers should review their Enrollment Renewal Report before mailing. Make sure all parents/guardians have reviewed their child's enrollment information, signed and dated with an October 2020 date on the correct line.
- Your completed Enrollment Renewal Report is due in our office no later than October 19, 2020.

RESULTS OF OUR FEBRUARY 2020 UNANNOUNCED STATE SITE REVIEWS

The State Reviewer, Donna Caeg, along with one of our Field Representatives, visited 42 child care providers on our program in February 2020. 15 child care providers were out of compliance with USDA requirements. This is not a good percentage for our program and these were not new providers. Please review the list of non-compliance issues below to make sure you are not out of compliance with USDA regulations.

Non-Compliance Issues found were:

- Children did not wash their hands before eating.
- Correct portion sizes for the age of the children present was not served on their plate.
- Turkey lunchmeat was served or claimed on the provider's menus.
- American cheese product was served or claimed on the provider's menus.
- The provider did not have the CN label for chicken nuggets.
- Whole milk was not available or served to children 1 year through 23 months.
- 1% or fat-free milk was not served to children 2 years and older.
- Store bought frozen meat balls were claimed as being "Home-made meat balls" (only Home-made meat balls are allowable).
- Providers were over their licensed capacity because their helper was not present or came late.

August Reimbursement checks are normally issued in October 2020
Checks are issued within 5 Business days of receiving the funds from CDE
Checks for late claims are issued within 5 Business days of receiving the late run funds from CDE